



Welcome

RIVER OAKS UTILITY CUSTOMERS,

Welcome to our City. We hope this package of information helps familiarize you with our services and what the City has to offer. Visit the City's web site at www.riveroakstx.com

Your **water, sewer and sanitation** charges are due upon receipt of your bill. If not paid by 5 pm fifteen days after billing date, you are subject to a 10% late charge, or \$5.00 minimum, whichever is greater. Your water service will be disconnected after 25 days by 5 pm after the billing date and a \$25.00 reconnect fee will be due if paid during regular business hours.

The **City** of River Oaks **collects residential garbage** and commercial garbage is collected by IESI. **Garbage cans are not allowed.** Residential garbage must be in **plastic bags or boxes** not exceeding 55 pounds in weight. Place bags on property side next to the street curb or street right of way. Do not set garbage in the street. Do not place garbage at the curb **earlier than 6:00 p.m.** the day before the scheduled collection day.

Collection Days:

South Side of River Oaks Blvd. - Monday and Thursday

North Side of River Oaks Blvd. - Tuesday and Friday

Brush Day - Wednesday

All brush and tree limbs that are stacked in a pile less than 12 feet in length, 4 feet in width, and 4 feet in height with the larger diameter of the limbs facing in one direction for easy handling, will be collected on **brush days (Wednesday)**. All **brush not meeting these guidelines** and residential construction material will only be collected by the City at an **additional charge** upon the customer's request. Contact Utility Department at 817-626-5421 for more information.

Ordinances You Need to be Aware of:

Junk Vehicles:

State Law and City Ordinance define a “junk vehicle” as

- Vehicle that does not have either a valid inspection or registration sticker attached to it and is either wrecked, dismantled, partially dismantled, or discarded;
- Or is inoperable for 72 hours on public property or thirty days on private property.

Although notices are usually sent to the vehicle and property owners, the law provides that citations can be issued when the vehicle(s) are discovered. These vehicles constitute a public nuisance. They are detrimental to the safety and welfare of the general public by

- Inviting vandalism; Creating fire hazards; Reducing the value of private property; Creating a safety hazard to minors and contribute to urban blight and are detrimental to the economic welfare of the City.

High Grass:

- Person is in violation if the grass is higher than 10 inches

Yard Sales:

- You must obtain a \$5.00 permit to have a yard sale. The duration of the yard sale shall not exceed three consecutive calendar days and may only be held on Thursday, Friday, Saturday and/or Sunday.
- Maximum of 2 per calendar year, and must be 4 months apart.

Outdoor Burning is prohibited.

Storage, Use and Handling of Fireworks are prohibited.