

05/29/2020



RIVER OAKS, TEXAS

Cherishing the Past. Embracing the Future.

Mayor
Herman D. Earwood

City Council

Mayor Pro-Tem-Place 4
Joe Ashton

Place 1
John Claridge

Place 2
Steve Holland

Place 3
Darren Houk

Place 5
Dan Chisholm

City Officers

City Manager
Marvin Gregory

City Secretary
Paula Luck

Fire Chief
Russell Shelley

Police Chief
Christopher
Spieldenner

Public Works Director
Gordon Smith

Library Director
Anna Lee

Event Center
Co-Directors
Shirley Bloomfield
Shirley Wheat

Emergency
Management
Coordinator
James Myrick

Phone
(817) 626-5421

Website
www.riveroakstx.com

City Hall



The River Oaks City is open to the public. Business hours are 8am—5pm but with certain guidelines. No more than 4 patrons in the lobby at any one time, markers will be placed on the floor marking the 6-foot distancing maintaining social distancing. Only one customer at the counter at a time. Also, only one person allowed inside per household.

For the safety of our residents we are still encouraging the use of the drop box out in front of our building or to pay online at our website: www.riveroakstx.com and click on payments.

Bulk Trash & Regular Trash Collection

If you have had bulk items set out that have been missed for 2 or more weeks or your garbage was not collected please contact Maria in the Public Works Department at 817-626-5421 ext 332.

River Oaks Library and Community Center

Both the Library and Community Center (Event Center) shall remain closed through June 9th at which time the City Council will reevaluate whether or not to open those non-essential city facilities.



Take online, by phone or mail
10 questions - 10 minutes
Instructions by mail in March

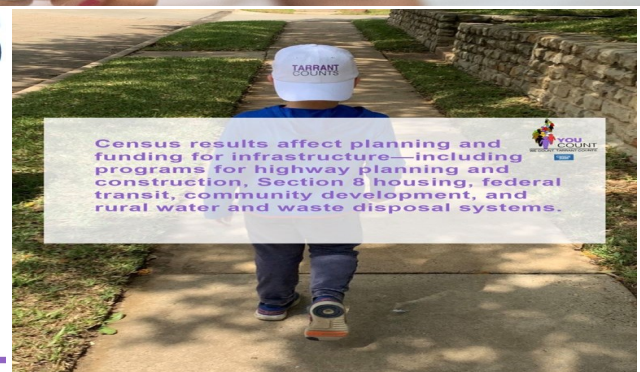


The Census matters and YOU matter!
The Census determines elected representation and distribution of federal funds to states, counties and cities.

Your information is SAFE and CONFIDENTIAL.

It is illegal for the U.S. Census Bureau to share census information.
www.census.tarrantcounty.com
Customer Information Center - 800.923.8282
To receive 2020 Census updates, text TarrantCounts to 69310.

**CENSUS 2020
IS HERE!**



Your response matters.

Health clinics. Fire departments. Schools.
Even roads and highways. The census
can shape many different aspects of your
community.



Do You Need Help Paying Your Utility Bill?

For health and safety reasons due to COVID-19, the city has put a ban on disconnecting water service for non-payment. If you have been impacted and can't pay your bill, we are offering installment payment plans designed to help our customers manage their account that will spread out the payment of your balance over time.

River Oaks, Texas

4900 River Oaks Boulevard, River Oaks, Texas 76114

bmurphy@riveroakstx.com

gmorales@riveroakstx.com

May 29, 2020

River Oaks

Service Address:

4900 River Oaks Blvd.

Account Number:

8675309

Extended Payment Arrangement for Water Accounts

Issued under the approval of the City Administrator and ordered as follows: Customer will pay their regular monthly billing and an additional \$47.03 per month for 6 months until total Contract debt of \$282.18 is paid in full. Extended arrangement payments will be due on the regular billing due dates to avoid late fees and will be subject to having the service terminated if the scheduled payment is not received by 5:00 P.M. on the disconnect date listed on the customer's "final notice" card. If the account is cut-off for failed payment arrangement the entire remaining balance of the Contract plus an administrative fee will be due in order to restore service.

I, _____, do hereby request an extension of time for the reason cited above. I understand the dates and conditions for the extension of time. I further understand that failure to pay by the dates specified in this agreement will result in the immediate disconnection of my water service and said service will not be reconnected until all delinquent charges have been paid in full.

Driver's license # _____ Signature _____

Phone # _____ Date _____

To set up an extended payment arrangement please come in to City Hall or contact :

Blythe Reaves bmurphy@riveroakstx.com or Gabby Morales gmorales@riveroakstx.com.

Requirements: The account holder or authorized user must furnish a copy of their photo government ID.



Do you need assistance paying your natural gas bill?

We're here to help.

Bill Payment Assistance

Atmos Energy understands the importance of helping our customers find solutions to pay their natural gas bill who may have been impacted due to COVID-19. If you need assistance managing your account, these resources are available:

Payment Plans

You can set up an installment plan that will spread out the payment of your balance over time. There is no charge or fee. To set up an installment plan, login to your Account Center at atmosenergy.com/accountcenter and select the Payment Assistance tab. You can also call us during business hours to set up a plan that works for you.

Financial Assistance

Additional federal assistance funds have been released through the Low Income Home Energy Assistance Program (LIHEAP) due to COVID-19, in addition to Atmos Energy's Sharing the Warmth program funds. Financial assistance is available on a first come, first served basis to eligible residential customers through local energy assistance agencies.

To locate an agency near you, visit atmosenergy.com/assistance or call 211.

*State low-income qualifications apply for LIHEAP funds. Eligibility for Sharing the Warmth funds is determined by your local agency.

Business Customer Assistance

Call us to discuss your business account and set up an installment plan that will spread out the payment of your balance over time. There is no charge or fee. If you are interested in setting up an installment plan, email commercialpaymentplan@atmosenergy.com.

Customer Service

888.286.6700

Monday - Friday, 7 a.m. to 6 p.m. Central
atmosenergy.com/assistance

ATMOS
energy

We are here to help, so give us a call today at 817-626-5421. Atmos Energy, likewise, is offering assistance with your natural gas bill.



There's no need to worry when trouble strikes because MedStar's industry leading health heroes are always around the corner to swoop in and take care of your urgent medical needs. And now, MedStar can save you from financial trauma, too. For only \$69 per year*, a MedStar Saver membership shields you from out-of-pocket costs your insurance does not cover. *Give Your Family Complete Peace Of Mind In Life's Emergencies .*



The average cost for an emergency transport is more than \$1,500, even with insurance coverage. There are your deductibles and co-payments to consider. Medicare denies coverage to more than forty percent of claims for ambulance service. Don't waste precious time hesitating to call 9-1-1 because you're worried about the ambulance bill.

A MedStar Saver membership is available to anyone* who lives or works in the [MedStar service area](#). This membership can protect your entire household with unlimited emergency transports for the full year of your active membership. The membership covers anyone who permanently resides in your household, who is included on your application!

**MEDSTAR SAVER IS HERE TO HELP. FOR MORE
INFOMATION CALL. 817.632.0535**

You can sign up by going to Recyclops.com/riveroaks



Pickups are the first and third
Tuesday of each month!

Pickup is twice a month
\$10/month –or– \$110/
year (1 month free)



Protecting Yourself From COVID-19 Scams

Scammers may take advantage of fears surrounding the impact of COVID-19 (Coronavirus) in our communities. Help to protect yourself and others by learning about existing scams and precautionary measures you can take to avoid being scammed.

GOVERNMENT ASSISTANCE SCAMS

Do not respond to calls, emails or text messages about money from the federal government. Scammers will attempt to get money in exchange for government assistance. The government does not request payment upfront for financial assistance.

CHARITY SCAMS

There has been an increase in charity scams where individuals claim to represent a charity and ask for donations. Research any charity before you decide to donate, and go directly to their website. Do not donate using a gift card or wire transfer.

FAKE CORONAVIRUS TEST

If someone comes to your home claiming to be from the Center for Disease Control (CDC) or World Health Organization (WHO) to test you for COVID-19, do not answer the door or allow this individual into your home.

UNDELIVERED GOODS

Be wary of websites claiming to sell basic necessities such as cleaning supplies and toiletries. Fake websites will take money without delivering products. Only shop on websites you already frequently use and trust.

FAKE EMAILS AND TEXTS WITH LINKS



Fake companies will send out emails and/or text messages with links to their website. The fake website links can be used to access your valuable personal information. If a message looks suspicious, do not click on the links and delete the message.

If you come across any suspicious claims, report them to the FTC at [ftc.gov/complaint](https://www.ftc.gov/complaint). For additional resources and updates, visit the following:

AARP: [AARP.org/Money](https://www.aarp.org/Money)

Center for Disease Control: [CDC.gov](https://www.cdc.gov)

Federal Trade Commission: [FTC.gov/Coronavirus](https://www.ftc.gov/Coronavirus)

World Health Organization: [WHO.int](https://www.who.int)



Support Our Local Restaurants

Burger King—————2605 Jacksboro Hwy (Drive Thru)————817-740-0305

Cherry on Top Catering———5412 River Oaks Blvd. —————682-250-5610

(Deliveries, Curbside & Catering)

Chicken Express—————5300 River Oaks Blvd. —————817-732-8911

(Drive Thru, Order Online)

China Express—————5444 River Oaks Blvd.—————817-625-8886

Domino's—————5150 River Oaks Blvd.—————817-625-7676

(Carry Out, Deliveries, Order Online)

Italiano's—————5442 River Oaks Blvd. —————817-720-7388

(To Go Orders & Deliveries)

J Casa Burger—————5181 River Oaks Blvd.—————817-404-3244

(Call in, Take Out, Drive Thru)

Josefina's Authentic Mexican Food—5404 River Oaks Blvd.————682-708-7109

(Take Out Orders)

Momma's Donuts———5071 River Oaks Blvd.—————817-624-1434

(Take Out)

Nish Mediterranean Grill——4913 Ohio Garden Rd.—————817-615-9292

(Take Out or Order Online@dishmedigrill.com)

Subway—————5510 River Oaks Blvd.—————817-887-9798

(Take Out & Order Online)

Taco Bell—————5304 River Oaks Blvd.—————817-763-5072

(Drive Thru & Order Online)

Yummy Yummy Donuts——2619 Jacksboro Hwy.—————817-378-0188

(Take Out)

Tacos Y Tortas Valdez———5155 River Oaks Blvd.—————817-740-8090

(Carry Out)

River Oaks Café—————4837 River Oaks Blvd.—————817-625-7337

Boulevard Brew———5406 River Oaks Blvd.—————682-250-2544

MAY

JUNE

FRIDAY	SATURDAY	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY
29	30	31	1	2 Staff Meeting 9:00am	3	4 Municipal Court 5:30pm

NATIONAL SAFETY MONTH 2020

Each week throughout National Safety Month in June is an opportunity to make a difference in your home, work, and community. Identifying risks around the home or improving safety standards at home and in your community protects everyone. Whether we increase first aid and emergency awareness through drills or provide water safety tips for summer recreation, we're taking steps to provide a safer neighborhood.

HOW TO OBSERVE

Get involved!

- Report repairs as they are needed
- Hold drills at home to help children know what to do in the even of fire, tornado, medical event or other natural disaster
- Volunteer to participate in community emergency preparedness events
- Put together a first aid kit
- Take a CPR class
- Teach someone to change a tire properly and safely
- Learn about proper storage and disposal of medications
- Take a defensive driving course
- Learn how to identify fall hazards in a home

Visit the National Safety Council website for tips and resources and use [#NationalSafetyMonth](#) to share on social media.