



Do you need assistance paying your  
natural gas bill?

**We're here to help.**

### **Bill Payment Assistance**

Atmos Energy understands the importance of helping our customers find solutions to pay their natural gas bill who may have been impacted due to COVID-19. If you need assistance managing your account, these resources are available:

### **Payment Plans**

You can set up an installment plan that will spread out the payment of your balance over time. There is no charge or fee. To set up an installment plan, login to your Account Center at [atmosenergy.com/accountcenter](https://atmosenergy.com/accountcenter) and select the Payment Assistance tab. You can also call us during business hours to set up a plan that works for you.

### **Financial Assistance**

Additional federal assistance funds have been released through the Low Income Home Energy Assistance Program (LIHEAP) due to COVID-19, in addition to Atmos Energy's Sharing the Warmth program funds. Financial assistance is available on a first come, first served basis to eligible residential customers through local energy assistance agencies.

To locate an agency near you, visit [atmosenergy.com/assistance](https://atmosenergy.com/assistance) or call 211.

\*State low-income qualifications apply for LIHEAP funds. Eligibility for Sharing the Warmth funds is determined by your local agency.

### **Business Customer Assistance**

Call us to discuss your business account and set up an installment plan that will spread out the payment of your balance over time. There is no charge or fee. If you are interested in setting up an installment plan, email [commercialpaymentplan@atmosenergy.com](mailto:commercialpaymentplan@atmosenergy.com).

### **Customer Service**

**888.286.6700**

Monday - Friday, 7 a.m. to 6 p.m. Central  
[atmosenergy.com/assistance](https://atmosenergy.com/assistance)

