

Mayor
Darren Houk

City Council

Mayor Pro-Tem
Place 5
Brent Forester

Place 1
John Claridge

Place 2
Steve Holland

Place 3
Leigh Ann Turner

Place 4
Yolie Rodriguez

City Officers

City Manager
Marvin Gregory

City Secretary
Paula Luck

Fire Chief
Robert Whatley

Police Chief
Charles Stewart

Public Works Director
Todd Henderson

Event Center
Co-Directors
Shirley Bloomfield
Shirley Wheat

Emergency
Management
Coordinator
James Myrick

Website:
www.riveroakstx.com

Phone # 817-626-5421

Office Hours
Monday - Thursday
7:30 am to 5:30 pm
Friday
7:30 am - 11:30 am

DAY OF VOTING RUN OFF LOCATIONS

**WESTWORTH VILLAGE CITY HALL
311 BURTON HILL RD/76114**

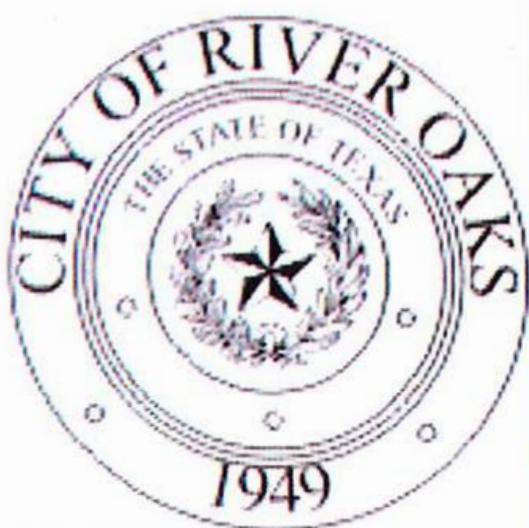
**WHITE SETTLEMENT
PUBLIC LIBRARY
8215 WHITE SETTLEMENT/76108**

**SANSOM PARK CITY HALL
MUNICIPAL COURT
5705 AZLE AVE/76114**



**JANUARY 31, 2026
7:00 AM TO 7:00 PM**

**PLEASE REPORT AFTER HOUR UTILITY EMERGENCIES BY CONTACTING
THE POLICE DEPARTMENT DISPATCH AT 817-626-1991.**



4900 River Oaks Boulevard River Oaks, Texas 76114



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Phone
(817) 626-5421

Fax
(817) 624-2154

Website
www.riveroakstx.com

December 23, 2025

To: City of River Oaks Residents

Subject: Water Utility Bill Payment Group Services

Due to recent improvements to our utility billing system, all water utility bill payment services through The Payment Group will be discontinued on February 1, 2026.

Customers can use our online self-portal to make payments, view bills, and set up auto-pay by visiting www.municipalonlinepayments.com/riveroakstx. When paying your water bill using the Municipal Online Payments service, you will be charged a convenience fee of 3.7%. Payment arrangements allow qualifying account holders more time to pay their bills.

Payments received via the drop box or through the municipal online payment system after 5:30 p.m. on the day before disconnection, will be processed the following day.

We sincerely regret any inconvenience this may have caused you, and we hope that your assistance helps simplify the utility payment process.

Respectfully,

A handwritten signature in black ink, appearing to read "Marvin Gregory".

Marvin Gregory
City Manager
City of River Oaks

FINANCIAL ASSISTANCE

Community Action Partners may offer the most assistance for residents of Tarrant County. They offer free government grant money for hardships, job placement, gas cards for work and other support. The goal is to offer short-term, immediate financial help.

- Rent/mortgage assistance for qualified people to help them stay in their home or apartment. The non-profit will provide help with paying rent or a mortgage for Tarrant County residents.
- Comprehensive Energy Assistance Program (known as CEAP) provides grants and financial assistance with utility bills: electric, gas, and heating bill fuel assistance. In addition, the CEAP program will also repair or replace an existing heater, propane tank, air conditioner, or central air unit.
- Get access to Atmos Energy "Share the Warmth", which aids Atmos Energy customers whose income is at or below 200% of Federal Income Guidelines or with extenuating circumstances. Assistance from Atmos is limited to once per year.

Tarrant County Department Of Human Services – Services provided by this government agency includes: assistance with paying mortgage, emergency rent and utilities. Another financial assistance program called SUAP Special Utility Assistance Program has limited cash grants that can be used to provide electric and gas service assistance to eligible households up to three times a year from January through August. Cash aid and TANF are also available.

- Tarrant County Human Services - 817-531-5620
- Community Enrichment Center - 817-281-1164
- Cornerstone Assistance Network - 817-632-6000
- Safe Haven of Tarrant County is only for women facing/fleeing violence.
Call (817) 535-6462 or 817-535-6040 x223

2-1-1 North Texas is a free statewide 24-hour referral service.

By simply dialing 2-1-1, callers can receive information about community and social services, such as food pantries, emergency shelter, rent assistance, utility bill assistance, and senior services to name a few. 2-1-1 North Texas, a collaboration of the North Texas Area United Way and the Texas Health and Human Services Commission, is committed to helping Texas citizens connect with the services they need. Our goal is to present accurate, well-organized, and easy-to-find information from over 60,000 state and local health and human services programs.

YARD SALES

You may have 2 yard sales in a row, skip a week, then have 2 more for a total of 4 yard sales per year.

Yard sale permits are \$10 each. This allows you 1 permit sign and 2 directional signs. You may purchase up to 3 additional directional signs at \$1 each. Signs must be picked up within 24 hours of the end of sale or fines may be issued. You must have an active water account, in good standing, at the yard sale address. You must also provide a valid United States-issued photo ID with the yard sale address on the ID and the Yard Sale Permit must be purchased 24 hours before the sale. To have your Yard Sale placed in the weekly Newsletter, you must have purchased your Yard Sale Permit prior to 4:30 pm on Thursday the week of your sale.

**Yard Sale Applications
Accepted
Monday - Thursday
7:30 AM to 5:30 PM
Friday
7:30 AM to 11:30 AM**

FEBRUARY

Friday	Saturday	Sunday	Monday	Tuesday	Wednesday	Thursday
30	31	1	2	3	4	5
		Utility Payments Will No Longer Be Accepted Through The Payment Group Website	EDC 6 PM	Staff 9 AM CCPD 5:30 PM Council 6 PM		Parks 6 PM

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