



4900 River Oaks Boulevard River Oaks, Texas 76114



Mayor  
**Darren Houk**

**City Council**

Mayor Pro-Tem, Place 3  
**Leigh Ann Turner**

Place 1  
**John Claridge**

Place 2  
**Steve Holland**

Place 4  
**Yolie Rodriguez**

Place 5  
**Brent Forester**

**City Officers**

City Manager  
**Marvin Gregory**

City Secretary  
**Paula Luck**

Fire Chief  
**Robert Whatley**

Police Chief  
**Charles Stewart**

Public Works Director  
**Todd Henderson**

Event Center Co- Directors  
**Shirley Bloomfield**  
**Shirley Wheat**

Emergency Management  
Coordinator  
**James Myrick**

Phone  
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**(817) 624-2154**

Website  
[www.riveroakstx.com](http://www.riveroakstx.com)

December 23, 2025

To: City of River Oaks Residents

Subject: Water Utility Bill Payment Group Services

Due to recent improvements to our utility billing system, all water utility bill payment services through The Payment Group will be discontinued on February 1, 2026.

Customers can use our online self-portal to make payments, view bills, and set up auto-pay by visiting [www.municipalonlinepayments.com/riveroakstx](http://www.municipalonlinepayments.com/riveroakstx). When paying your water bill using the Municipal Online Payments service, you will be charged a convenience fee of 3.7%. Payment arrangements allow qualifying account holders more time to pay their bills.

Payments received via the drop box or through the municipal online payment system after 5:30 p.m. on the day before disconnection, will be processed the following day.

We sincerely regret any inconvenience this may have caused you, and we hope that your assistance helps simplify the utility payment process.

Respectfully,

Marvin Gregory

City Manager

City of River Oaks