



4900 River Oaks Boulevard  River Oaks, Texas  76114



Mayor
Darren Houk

City Council

Mayor Pro-Tem, Place 3
Leigh Ann Turner

Place 1
John Claridge

Place 2
Steve Holland

Place 4
Yolie Rodriguez

Place 5
Brent Forester

City Officers

City Manager
Marvin Gregory

City Secretary
Paula Luck

Fire Chief
Robert Whatley

Police Chief
Charles Stewart

Public Works Director
Todd Henderson

Event Center Co- Directors
Shirley Bloomfield
Shirley Wheat

Emergency Management
Coordinator
James Myrick

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www.riveroakstx.com

December 23, 2025

To: City of River Oaks Residents

Subject: Water Utility Bill Payment Group Services

Due to recent improvements to our utility billing system, all water utility bill payment services through The Payment Group will be discontinued on February 1, 2026.

Customers can use our online self-portal to make payments, view bills, and set up auto-pay by visiting www.municipalonlinepayments.com/riveroakstx. When paying your water bill using the Municipal Online Payments service, you will be charged a convenience fee of 3.7%. Payment arrangements allow qualifying account holders more time to pay their bills.

Payments received via the drop box or through the municipal online payment system after 5:30 p.m. on the day before disconnection, will be processed the following day.

We sincerely regret any inconvenience this may have caused you, and we hope that your assistance helps simplify the utility payment process.

Respectfully,

Marvin Gregory
City Manager
City of River Oaks