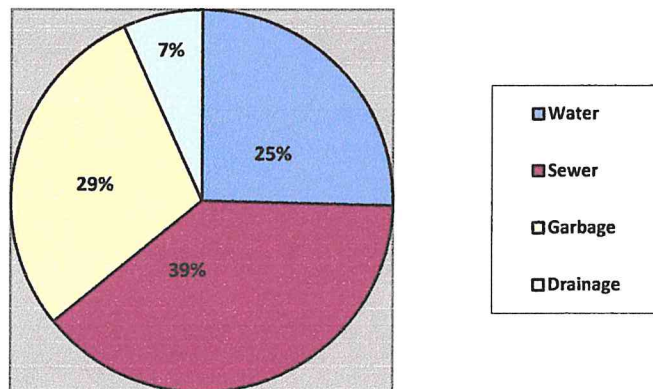


**WHY IS MY WATER BILL SO HIGH?** Did you know that our water bill is not just the charge for water, it is actually the monthly bill for all city provided utilities including water, sewer, garbage and drainage.

From the graph below, we can see that a customer using the minimum base of 400 cubic feet (2,992 gallons) or less in a month, water only constitutes 25% of the total bill for city provided utilities, while sewer is 39%, garbage is 29% and the drainage fee is 7%; all together less than \$100 per month.



Customers using more than the minimum base amount of 400 cubic feet of water per month do pay an additional usage charge of 3.7 to 4.3 cents per cubic feet depending on what water district they are in.

On the following page is a sample bill for a water customer in district that breaks down each utility charge on the bill as to what it is for, the charge and where it is located on your bill. For more information please feel free to contact the water department at 817-626-5421, extensions 315, 318 or 338.



CITY OF RIVER OAKS  
 4900 RIVER OAKS BLVD.  
 RIVER OAKS, TEXAS 76114  
 817-626-5421

Account Number	Amount Due
	\$ 90.11
Due Date	After Due Date Pay
	\$ 99.12
Service Address	

# SAMPLE BILL

\*\*AUTO SORT CRRT C002

RIVER OAKS TX 16114-2259  
 [Barcode]

There will be a charge on all returned checks.

PAST DUE 10% PENALTY MINIMUM \$5.00

OFFICE HOURS: MONDAY - FRIDAY  
 8:00 AM - 5:00 PM  
 CO- Contributions-Library, Park, Fire & Community Center  
 (OPTIONAL)

# UTILITY BILL

Please return this portion with your payment. Write Account Number on Check. When paying in person please bring both portions of this bill.

### Customer Account Information - Retain for Your Records

Name		Service Address			Account Number	
		RESIDENTIAL IN DISTRICT CUSTOMER				
Status	Service Dates		Number of Days	Bill Date	Penalty Date	Due Date
	From	To				
ACTIVE	07/02/2019	08/01/2019	30	08/15/2019	08/31/2019	08/30/2019

PREVIOUS BALANCE	135.52
PAYMENTS	134.52
ADJUSTMENTS	1.00
<b>CURRENT BALANCE</b>	<b>\$ 0.00</b>

-----CURRENT-----      -----PREVIOUS-----

DATE	READING	DATE	READING
01/02/19	2781	12/03/18	2640

**WATER USAGE = 141 CU FT = 1,055 GALLONS**  
**MINIMUM BILL= 0-400 CU FT OR 2,992 GALLONS**

**SEWER CHARGED BASED ON AVERAGE WATER USAGE DURING THE MONTHS OF DECEMBER, JANUARY AND FEBRUARY.**  
**FOR EXAMPLE: A 3-MONTH AVERAGE FOR THIS BILL IS 141 CUBIC FEET = \$34.50 PER MONTH**

USAGE		
141	WATER	22.63
141	SEWER	34.50
	GARBAGE	24.00
	DONATION	1.00
	DRAINAGE FEE	6.00
	SALES TAX	1.98
	<b>CURRENT BILL</b>	<b>\$ 90.11</b>
	<b>AMOUNT DUE</b>	<b>\$ 90.11</b>
	<b>AMOUNT DUE AFTER 08/30/2019</b>	<b>\$ 99.12</b>

**\$1 VOLUNTARY DONATION TO PARKS, FIRE, LIBRARY & EVENT CENTER @ 25 CENTS OF EVERY \$1 FOR EACH (REMOVED UPON REQUEST)**

**\$6 PER MONTH FOR DRAINAGE IMPROVEMENTS**

**RESIDENTIAL GARBAGE = \$24.00/MONTH PLUS TAX**